

WHAT CAN YOU DO IN A MINUTE?

Simple way to find PPO/EPO network doctors

Empire 
BLUECROSS BLUESHIELD
REST EASY SM

FEED YOUR DOG

GET YOUR MAIL

FIND A DOCTOR

HERE'S HOW

1 If you're already a member:

- Go to empireblue.com/find-doctor
- Log in or use your Member ID card or Alpha Prefix under Search as a Member.
- Once you're logged in, the search will automatically include doctors and other providers in your plan.
- Enter the search categories based on what you need and hit **Search**.
- Your search results will appear.

If you're not yet a member:

- Go to empireblue.com/find-doctor.
- Scroll down to Search as a Guest and choose **Continue**.
- Select the best answers from each drop-down menu and hit **Continue**
- Your search results will appear.

2 When you select a doctor (or other provider) in your results list, you'll find out more about:

- Training
- Languages spoken
- Phone number
- Satisfaction and quality information
- Specialties
- Address and map



NOT AT HOME? GO MOBILE!

Empire makes it easy for you to find a doctor, hospital and more on your mobile device. Just download our free Empire Anywhere app from the App Store® or Google Play™.

**SIMPLE SOLUTIONS
THAT MAKE HEALTH
CARE EASIER ...
SO YOU CAN SAVE
TIME AND MONEY.**

WHAT CAN YOU DO IN A MINUTE?

Simple way to find PPO/EPO network doctors



FIND A DOCTOR STEP BY STEP GUIDE

If you're already a member:

1. Go to **empireblue.com/find-doctor**
2. Options under **Search as a Member**:

- Login using username and password

- Use your Member ID card
- Alpha Prefix (First Three Values)*

3. Enter the search categories based on what you need and hit **Search**.
4. Your search results will appear!

Find a Doctor

Find a doctor, hospital, dentist, pharmacy and more. You'll get the most from your insurance coverage (and save money), if you choose a doctor or hospital in your plan.

Search as a Member

Member

Log in or use your Member ID card to make sure you find a doctor or hospital in your network, which will help keep your cost down.

Username Password

or with

Identification Number or Alpha Prefix (first three values)

[Continue](#)

Note: If you are a member with Medicaid or other state-sponsored programs, search with the prefix (first three values) of your identifier.

Find a Doctor [Encounter us doctor](#)

All fields are required unless labeled optional

I want to search my plan/network/My Plan

I'm looking for a: Whose name is (optional):

Who specializes in:

Located near: Within a distance of:

Who is (optional):

☐ Accepting New Patients

☐ Able to serve as Primary Care Physician (PCP)

[Show more options](#)

[Search](#)

Prefix	Program
ZVF	EPO (PPO/EPO network)
ZYL	PPO (PPO/EPO network)

*Alpha Prefix
Reference

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1. Go to **empireblue.com/find-doctor**.
2. Scroll down to Search as a Guest and choose **Continue**.
3. Select the best answers from each drop-down menu and hit **Continue**
4. Your search results will appear!

Find a Doctor

Find a doctor, hospital, dentist, pharmacy and more. You'll get the most from your insurance coverage (and save money), if you choose a doctor or hospital in your plan.

Search as Guest

Search

[Continue](#)

[Search by selecting a plan or network](#)

Find a Doctor [Encounter us doctor](#)

All fields are required unless labeled optional

I want to search my plan/network/My Plan

I'm looking for a: Whose name is (optional):

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[Show more options](#)

[Search](#)